

Learn the basics of ISO 9001:2015 with working examples, team exercises and our industry knowledge and experience. This course is designed for beginners in Quality Management and ISO standards and will provide learners with the invaluable information, hints and tips to help demystify the key concepts of ISO 9001:2015. If your aim is to learn how to have an internationally recognized Quality Management System (QMS) which enhances organisational performance, customer satisfaction and gives your organisation a competitive advantage, then this course is for you.

Duration: 1 day

Language: English

Course Content

- What is a Quality Management system?
- What is ISO and what is its purpose?
- Introduction to the ISO 9000 family of standards
 - Development of the ISO 9001 standard
 - Other important standards in the 9000 series
- Structure of ISO 9001:2015 and applicability to industry and to other standards
 - Introduction to the High Level Structure (HLS) approach for standards
 - Key changes from the last revision of ISO 9001
- Key Concepts of ISO 9001:2015
 - 7 Quality Management Principles
 - Plan-Do-Check-Act
 - The Process Approach
 - Risk Based Thinking
- Introduction to each of the clauses within ISO 9001:2015
- The importance of continuous improvement
- The process of assessment and certification
- Benefits of implementing, maintaining and improving an ISO 9001:2015 Quality Management System



To Book:

For a convenient and cost effective training solution, we can work with your organisation to develop bespoke training to meet your exact requirements.

To book this course or discuss customised training, please email us at info@lorit-consultancy.com or call us on +44 7708 360023.

www.lorit-consultancy.com

Who Should Attend?

- › Any individual requiring a working knowledge and understanding of the ISO 9001 standard
- › Quality professionals
- › ISO Coordinators/Management representatives
- › Managers/Supervisors
- › Technical professionals
- › Laboratory professionals
- › Individuals looking to add value to their expertise in order to advance their career

Prerequisites

This course is designed to help any individual understand the concepts and requirements included in the ISO 9001:2015 standard, regardless of former experience or knowledge of the standard. A working knowledge of the ISO 9001:2008 version of the standard is beneficial but by no means essential.

Training Schedule

Training typically runs for 8 hours each day, including a one hour lunch break and two shorter breaks in the morning and afternoon. This can be adapted as required to meet specific business requirements.



Price: £450 per person per day for a minimum of 2 and up to 7 participants. Thereafter a fixed rate will be charged for the training session.